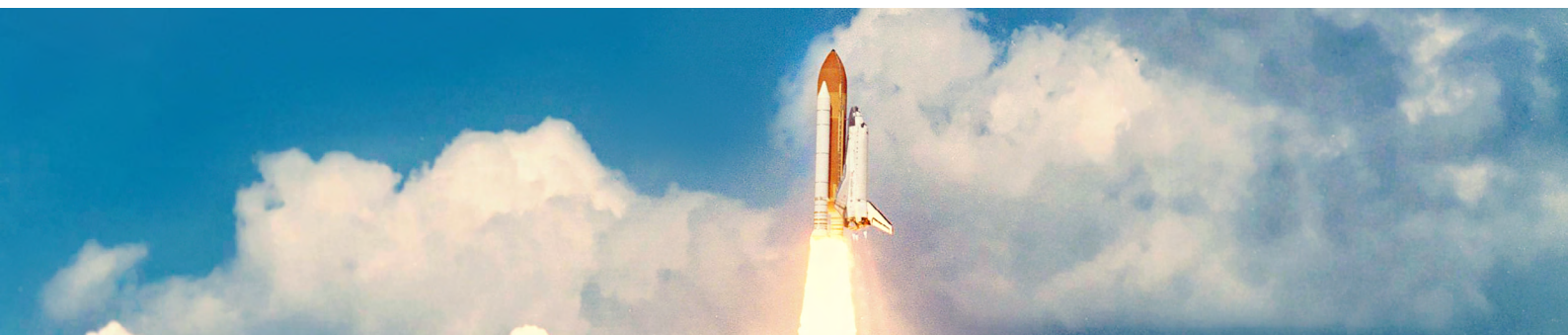


SERVICE OVERVIEW

Move and Modernize FasTrak for Extended ECM

Benefit from the latest OpenText innovations while driving down operating costs. OpenText experts modernize off cloud (on-premises) solutions by improving – including an upgrade to the latest product release – and moving them to the cloud in a single process.



Move confidently

The software vendor's expert movers are your best option



Modernize

Don't just move, modernize also (including upgrade)



Customizations and Integrations

We move real-world systems, we can move yours



No interim hardware spend

Our migration lab streamlines the process

Our work environment has drastically changed. The business imperative for digital transformation supported by cloud computing platforms to enable a decentralized workforce has become clearer. A recent Forrester study clearly shows that decision-makers recognize the need to move towards cloud content management, but many organizations stall this critical migration due to concerns about cost, complexity, and security.

These hesitations, while relevant, can be overcome. Rather than abandoning or delaying the move to the cloud, organizations should shift their focus to how they'll do it, not why they should.

Move your OpenText solution to the cloud rapidly and with confidence

We do this all the time. We can help you too!

OpenText Professional Services have developed a proprietary method and toolset to simultaneously upgrade – multiple version levels if required – and move your system to the OpenText Cloud to modernize the OpenText platform.

Drive forward your digitization, organizational resilience, and cost management agendas by leveraging capabilities of our latest product release: secure and highly available application platform, with the reduced operating costs of our Cloud Managed Service (CMS).

Why organizations delay moving content to the cloud

OpenText recently commissioned Forrester Consulting to explore using the cloud for content storage, management, and collaboration.

Based on responses from 208 decision-makers in enterprise content management (ECM) in North America and EMEA, 76% say improving content management is significantly important to accelerating their digital businesses. Yet 57% of content is still stored on-premises.

Delaying a move to the cloud not only limits an organization's ability to achieve agility goals, it can put an enterprise behind its competitors. In fact, 64% of organizations storing all content on-premises acknowledge that they're at a competitive disadvantage.

Many organizations stall this critical migration due to concerns about cost, complexity, and security.

Learn more

[Pivot to the Cloud »](#)

[OT Blog: demystifying cloud migration »](#)

[OpenText Content Cloud »](#)

[OpenText Private Cloud »](#)

Don't just move, modernize (including upgrade) also

Moving off cloud (on-premises) systems to the cloud as-is, can yield benefits due to expert operations and reduced operational costs under an OpenText Cloud Managed Services platform. However, significant further business value can be realized by modernizing the system to the latest product release leveraging new functionality and cloud platform capabilities (i.e. containerization).

What is involved in modernizing?

1. Before the project to move and modernize the system, OpenText recommends a Cloud Readiness Assessment. Our experts evaluate the current system's implementation. They create a plan to upgrade, improve and move system and configuration to the cloud, including the rationalization of customizations and configurations to leverage the latest OpenText Release CE functionality.
2. OpenText experts work with your team to access a copy of your production system data and content – our experts coach and support to minimize the burden on your staff and address any knowledge gaps about how to do this. Data is transmitted securely to OpenText's Migration Lab.
3. OpenText experts upgrade and transfer the system configuration, data, and content to the cloud service. If the current system has customizations, integrations, and/or 3rd-party components, the plan agreed in the Cloud Readiness Assessment will be applied to accommodate these in the modernization process. The process is executed as a test run and the outcome is validated with your team.
4. With plans in place to manage the cut-over timing and any requirement for processing of delta data accumulated during the transition window, the move and modernize process is executed to affect the final move.

Additional test runs or movement of additional pre-production technical environments can be purchased as options.

We move real-world systems. We can move yours

It's common for OpenText EIM platforms to be integrated into the IT ecosystem of business applications and platforms – on-premises and cloud based. Many OpenText customers also run customizations to address user functional needs relating to older application versions.

The Cloud Readiness Assessment lets our experts guide you on options that take advantage of newer software capabilities. Removing customizations positions OpenText customers to benefit from frictionless quarterly updates and further product improvements but if some customizations are essential, we can provide services to minimize and optimize them – we can move and modernize even the most complex systems to the cloud.

To talk to an OpenText expert about our solutions and services, please contact ProfServices@opentext.com or visit www.opentext.com/services.

No interim hardware spend, our Migration Lab streamlines the process

OpenText's proprietary method and tools leverage our Migration Lab established in the OpenText Cloud so our customers don't have to incur the cost of provisioning temporary infrastructure to facilitate the modernization and move of the solution.

OpenText provides a secure method to support the transmission of database and content store information to OpenText. We securely transition the information into the OpenText Migration Lab for the modernization process before securely deploying the information into the OpenText Cloud.

Move and modernize with confidence using product vendor experts

Benefit from OpenText's experience, expertise and innovative problem solving.

As the product vendor, OpenText delivers as one team. You benefit from modernization by experts across our organization bringing expertise, tools, and shared mutual accountability for customer success and satisfaction.

OpenText Professional Services is a global organization with over 3,000 staff with EIM domain expertise and are OpenText product certified.

Related services

- User Adoption and Change Management advisory services – helping your business users maximize adoption of the modernized system
- Training (instructor led via remote or in-person, or self-paced) – maximizing effectiveness of your IT staff to understand the modernized system and how to leverage it innovate on solving other business needs
- Consulting services to extend the functionality of your modernized platform.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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