

SERVICE OVERVIEW

Extended ECM for SAP FasTrak

Fast-track the integration of SAP® with best-in-class Enterprise Content Management (ECM) to content-enable your critical business management platform.



 **Faster go live**
Rapidly integrate with SAP®

 **Foundation**
Start adding value to SAP with leading-practice approach

 **Flexibility**
SAP S4/HANA® or ECC. Many use case options

 **One-team accountability**
Services, support and engineering

OpenText™ Extended ECM for SAP® Solutions efficiently and intuitively brings content into context by seamlessly linking unstructured content, such as proposals, specifications, contracts, drawings, emails and video to the related structured data in SAP®. This makes business users more effective and efficient in executing key business processes. The Extended ECM for SAP FasTrak is the best foundational project to integrate OpenText and SAP, solving a business need, while mobilizing your project team to build upon that first success to expand your return on the investment in OpenText.

This FasTrak project integrates Extended ECM for SAP Solutions with SAP S4/HANA® or SAP ECC and content-enables one business process of up to five SAP business objects. The solution can be used for a myriad of business use cases associated with line of business and administrative functions.

Functional outcomes include a tight, productized—not custom—integration between SAP business objects and Extended ECM for SAP Solutions business workspaces tuned to meet customer requirements. Business users of SAP can easily access

content such as documents, emails, drawings and videos related to the SAP business objects they are working with. Equally valuable, non-SAP users can engage SAP processes via OpenText business workspaces and other user interfaces where integrated (i.e. Microsoft® Office 365®), to contribute to the business process. Both groups of users can continue to use interfaces familiar to them, minimizing efforts to achieve rapid user adoption.

Go live faster and rapidly integrate with SAP

The FasTrak project can typically deliver a fully operational solution in two technical environments (pre-production and production) in four months or less. This faster time to value mitigates risks associated with longer and more costly projects and positions your organization to take initial steps with the solution to further understand its value.

Establish a foundation for adding value to processes in SAP

OpenText's leading-practice approach and tools ensures rapid deployment and builds a solid foundation for your team as you entertain other use cases to enhance with the Extended ECM for SAP Solution.

The OpenText Learning Subscription included in the FasTrak project provides one of your experts with all OpenText Learning Services content for one year and one product certification. Guidance and knowledge transfer from our expert consultants and the wealth of content in our self-paced learning subscription align to build foundational knowledge for the solution's business administrator.

Gain flexibility: S4/HANA or ECC, and many use case options

The solution can be used for a myriad of business use cases associated with line of business (i.e. R&D, sales and marketing, operations, services and support, etc.) and administrative functions (i.e. HR, finance, legal, etc.).

The FasTrak is optimized for deployment in the OpenText™ Cloud and integration with SAP S4/HANA. With expertise in integrating with both S4/HANA and ECC, OpenText provides flexibility regardless of where you are on your SAP journey.

Similarly, OpenText customers preferring to deploy the solution on a third-party cloud or off-cloud infrastructure can be easily accommodated with incremental services to address software installation.

Extend SAP with confidence using product vendor experts

OpenText has been delivering SAP solution extensions for customers since the early 1990s. OpenText Professional Services brings leading practices and lessons learned to guide the team, simplify the design and maximize the business potential from your investment.

OpenText experts reduce risk by leveraging extensive SAP document business process and solution knowledge. As the product vendor, OpenText delivers as one team. You benefit from experts across the organization with shared mutual accountability for customer success and satisfaction.

OpenText Professional Services is a global organization with more than 3,000 product-certified staff exclusively focused on information management solutioning.

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Customer Success:
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implementation, learning
and adoption and
managed services »

OpenText Content Cloud
(Cloud Managed Service for
this solution) »

OpenText Extended ECM
for SAP Solutions »

Related services

- **Advisory Services** helps customers maximize business value from information management investments through planning—your vision rendered as an executable strategy.
- **Customer Success Services** helps guide customers through every step of their OpenText journey—from onboarding to user adoption.
- **Learning Services**, including **Training (instructor-led remote or in person, or self-paced)**, maximizes effectiveness of your IT staff to understand the modernized system and how to leverage it to solve other business needs.
- **Consulting Services** to further extend the value of your solution investments through business application configuration, integration, information migration, etc.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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or visit www.opentext.com/services.