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OpenText Extended ECM for Engineering FasTrak

Speed implementation by leveraging engineering document management experience and as-built documentation

Accelerate onboarding with a hosted prototype system

Achieve rapid end user adoption and go live faster

Save costs with faster time to value

Leverage leading practice expertise

OpenText™ Extended ECM for Engineering provides document control to support an entire project lifecycle from initial set-up, design, construction and commissioning to final handover and operation. However, introducing an engineering document management system can be complex due to organization-specific functional requirements.

The OpenText Extended ECM for Engineering FasTrak service has been designed to speed deployment and scale-up. It allows customers to gain hands-on experience on the standard solution before deciding on individual changes that may need to be incorporated. From the first design workshop, customers can experience a fully configured engineering document management system that delivers capabilities familiarization and facilitated, informed configuration design confirmation.

Accelerate onboarding with a hosted prototype system

Customers will be onboarded from the beginning of the project on a preconfigured, OpenText-hosted prototype system. OpenText experts lead familiarization sessions showcasing key use cases addressed by best-practice solution configurations. Key users get hands-on experience and support from OpenText experts.

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Specialist engineering company enhances efficiency and avoids costly project delays with central document management system based on OpenText™ Extended ECM for Engineering

"Replacing 12 legacy systems with OpenText Extended ECM for Engineering enables us to reduce our total cost of ownership substantially— contributing to greater operational cost-efficiency and helping us to weather a challenging economy...

Mapping out our workflows and designing the optimal digital processes were complex tasks, but we could always count on OpenText Professional Services to support us when we needed It. By working closely with our document controllers, OpenText helped us to design effective flows for our processes."

Spokesperson, Energy solutions provider (engineering, procurement and construction)

⤓ Read the full success story

Achieve rapid end user adoption and go live faster

Functional requirements are discussed, prototyped and validated in an agile method. Discussion outcomes are formalized as a design specification document, informing system configuration. Customer teams can see what the final system will look like as early as the design phase. This early hands-on experience improves design decisions and user adoption. Once the configuration is validated by customer representatives, OpenText transfers it to the customer's system.

Save costs with faster time to value

The FasTrak solution improves project efficiency and control via process automation, revision transparency and transmittal management. This allows customers to control risk to the project scope, schedule and costs, ensuring faster return on investment by speeding time to production and operations.

This FasTrak offering includes:

- Landing pages for different roles including engineers, document controllers or business administrators
- Workspace concept with roles, permissions, relations and a distribution matrix for engineering work packages
- Master Document workspace, project workspaces and transmittal workspaces
- Navigation, filter/facets, folders, general search, advanced search widget, report widgets and dashboards
- Engineering revision management, document numbering and check-in/out
- Document creation wizard or drag and drop of documents, followed by an internal review and approval process
- Intelligent viewing, annotation and commenting
- Agile collaboration with externals via OpenText™ Core Share and the Supplier Exchange platform
- Supplier document review and approval
- Transmittals for official exchange of approved/rejected revisions
- Document planning with MDR (master document register) and Inbound Automation
- Document expediting on progress of planned versus forecast and actuals

Buy and implement with confidence from the product vendor

OpenText Professional Services has a dedicated team of experts with extensive field experience in engineering document management for capital projects. When working with OpenText, organizations benefit from expertise, accountability and Innovative problem-solving.

As the product vendor, OpenText delivers as one team. The global Professional Services team, more than 3,000 strong, has unparalleled access to customer support and product engineering teams who share mutual accountability to customer success and satisfaction relating to products, product extensions and services.

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Learn more

↪ Effective engineering
document management
lies at the heart of
successful construction
and capital projects »

↪ Making the best out of
your Engineering
Document Management
implementation »

↪ Understanding the
Master Document Register
within an engineering
capital project »

To talk to an OpenText Professional
Services expert, please email
profservices@opentext.com or visit
www.opentext.com/services.

Related services

- **Advisory Services** helps customers maximize business value from information management investments through planning—your vision rendered as an executable strategy.

- **Customer Success Services** helps guide customers through every step of their OpenText journey—from onboarding to user adoption.

- **Learning Services**, including **Training** (instructor-led via remote or in person, or self-paced), maximizes the effectiveness of IT staff to understand the modernized system and how to leverage its innovations to solve other business needs.

- **Consulting Services** further extends the value of solution investments through business application configuration, integration, information migration, etc.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: **opentext.com**.

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