

SERVICE OVERVIEW

Cyber Resilience FaTrak

Assess your cybersecurity posture, identify potential threats, or simulate a real-world incident response scenario in 4 weeks or less



Improve cyber defenses with a security health check



Uncover hidden threats with AI-powered threat hunting



Be prepared, not scared with tabletop simulations

Organizations face a volatile cybersecurity threat landscape with growing attack surfaces, evolving privacy regulations, and cybersecurity talent shortages.

Ensuring cyber resilience presents different risk points and many challenges. Not all organizations possess the internal capabilities and expertise necessary to strategize, execute, and safeguard their attack surface. By identifying vulnerabilities, deploying tools, and educating users, cybersecurity services can make the digital environment safer for all.

OpenText's certified Security Services experts have extensive experience in both OpenText products and best practices. They help customers effectively reduce risk, preserve trust, and minimize disruption by increasing cyber resilience via a holistic security portfolio of simple, smarter solutions. Prevention, detection, response to recovery, investigation, and compliance are delivered through our unified end-to-end platform.

Case studies

Webcor

With a small IT department, Webcor knew it needed managed security expertise to investigate potential threats across its many technology endpoints and devices.

“The threat hunting service was extremely effective. We isolated real-world threats and remediated them. We have full visibility into what those issues were and the root cause. More importantly, with the help of OpenText, we used that as a springboard to develop a security plan and an architecture to prevent, detect, and remediate any future threats.”

Allen Woolley
Director IT Operations, Webcor

US. Medical University

A leading US medical university had difficulty identifying potential exposure in the event of cyber breaches with risks of critical information being ransomed.

“Within a matter of hours, OpenText Security Services identified all the actions that the threat actor had run on the system, detected all the malicious content and provided a full scope of the sequence of events that occurred on the system.”

Spokesperson, US Medical University

Cyber Resilience FasTrak Services

Our Cyber Resilience FasTrak provides three flexible options for personalized protection. Select the service that is right for your organization:

Improve cyber defenses with a [Security Health Check](#)

Cost-effective review targeting strategic, high-impact cybersecurity controls

With the proliferation of cyberattacks, it's essential to have a robust cybersecurity posture. The Security Health Check helps you understand what improvements are needed to keep your data safe. Security experts conduct a thorough assessment of your organization's cyber maturity using industry-recognized NIST frameworks, identifying vulnerabilities, and making recommendations to strengthen your defenses.

- **Visibility**—A clear line of sight to control activity maturity provides valuable information on an organization's cybersecurity risk posture, supporting informed decision-making.
- **Reduced risk**—Recommended action plans are designed to reduce the risk of a cyber incident or regulatory fines.
- **Actionable recommendations**—Receive a security health check report featuring an executive summary, identified risks, and recommendations for improvement. Recommendations will be prioritized by associated risk impact and ease of implementation.

Uncover hidden threats with AI powered [Threat Hunting Service](#)

Proactively detect threats with speed and efficiency

Many threats remain hidden until it's too late. The AI-powered Threat Hunting Service leverages cutting-edge technology to analyze endpoint, network, and cloud telemetry data to find anomalies and proactively detect elusive dangers. Security experts provide remediation plans to help you close gaps in security protocols and policies.

- **Enhance existing technology investments** – Forensic investigators, incident responders, SOC analysts, and other OpenText cybersecurity experts uncover advanced persistent threats and unknown attacks.
- **Detect unknown threats across the cyber kill chain** – Anomaly and telemetry data across endpoints, networks, and the cloud drive quick identification of patterns, relationships, and indicators of compromise.
- **Minimize risks and improve response time** – Preventive and proactive identifying or validating of the existence of threats and/or malicious activity across the cyber kill chain.
- **Reduce financial and reputational damage** – Remediation recommendations close gaps in security protocols and policies.

Learn more

Blog: Turn up the volume with Table Top Exercises

Blog: OpenText is a leader in Detection & Response

Video: Scale your security team with OpenText Managed Detection & Response

2023 OpenText Cybersecurity Threat Report

Security Catalog

Security Services

Service Overviews

- Security Health Check
- Threat Hunting Service
- Cybersecurity Table Top Exercises

Don't be scared, be prepared with Incident Response Simulation

Strengthen response processes through realistic cyber scenarios

The Incident Response Simulation (also known as a tabletop exercise) equips your organization with a strategic and rapid response plan for cyber incidents. With tightening government regulations, the need for compliance is paramount. Having a rehearsed response plan is not a nice-to-have—it's a necessity.

- **Increase cyber readiness** – Through realistic scenarios, teams can simulate a response to cyber incidents to assess effectiveness.
- **Build and strengthen teams** – Tabletop exercises bring together the functional areas of an organization that are part of a cyber incident response. This strengthens team relationships and prepares a better organizational response for when incidents occur.
- **Provide security awareness training** – OpenText can tailor tabletop exercises to incorporate training to meet organizational requirements.
- **Support regulatory compliance** – The OpenText Security Services team draws experience from a range of industries, such as Defense, Engineering, Healthcare, Government, and Finance.

The **Cyber Resilience FasTrak package** delivers one of the above three services. Want to do all three? No problem. You're not just investing in a service—you're empowering your organization to face an uncertain digital future with confidence.

To speak with an expert about this solution or other service offerings, please email SecurityServices@opentext.com or visit [Opentext.com/services/security](https://opentext.com/services/security).

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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