opentext™

Information Management

Discover your Information Advantage

Around the world, OpenText guides customers through digital transformation. With our solutions and expertise, customers are using information to anticipate trends and outmaneuver their competition, quickly seizing new opportunities and winning market share.

> "*Shifting our operations to a **digital-first approach** using OpenText has helped us **manage our rapid growth**.*"
>
> – Managing Director and CEO
> **DHFL Pramerica**

DHFL Pramerica
LIFE INSURANCE

Manage information end-to-end
Reduce risk, cut costs and grow revenue with the world's broadest set of proven Information Management technologies.

Connect everything that matters
Integrate systems, people and things to enrich information and deliver it anywhere it's needed.

Simplify governance and compliance
Mitigate regulatory and reputational risk without impacting productivity.

Accelerate your business in the cloud
Choose a flexible path to modernization, even for the most demanding industry standards.

Transform with confidence
Proven solutions and expert services for the world's toughest business challenges.

> "*OpenText solutions **digitally transformed the way we interact with 18 million customers**. With OpenText, our customers can access their bills through multiple channels—email, SMS, messenger apps and more.*"
>
> – CIO
> **TIM S/A**

TIM

Manage information end-to-end

OpenText provides the world's broadest set of Information Management technologies. From reimagining operating models and customer journeys to securely managing the complexities of end-to-end information flows, OpenText solutions are proven to reduce risk, cut costs and grow revenue.

opentext | Cloud
Content

Master Modern Work
- Content Management & Collaboration
- Information Governance
- Capture & Archiving
- Digital Process Automation
- eDiscovery
- Content Analytics & Insights

opentext | Cloud
Business Network

Digitize Supply Chains
- Cloud Integration–EDI & APIs
- Supply Chain Optimization
- Data Visibility & Reporting
- Internet of Things
- Identity & Access Management

opentext | Cloud
Experience

Create Communication-centric Experiences
- Customer Communications
- Web Content Management
- Digital Asset Management
- Workforce optimization
- Insights, analytics and CDP

opentext | Cloud
Security

Build a Resilient and Safer World
- Backup & Recovery
- Endpoint Protection
- Endpoint Detection & Response
- Managed Detection & Response
- Digital Investigations & Forensics
- Threat Intelligence

opentext | Cloud
Developer

Unleash Developer Creativity
- Public APIs as packaged services
- Application connector library
- Application development and system integration

Connect everything that matters

"

AAA, the leading auto and travel services provider, **transformed the digital experience** *for its members with OpenText,* **streamlining digital access** *to products and services from any channel,* **securely and at scale via the cloud**.

– AAA The Auto Group

AAA
EXPECT
SOMETHING
MORE™

Building frictionless digital ecosystems is what OpenText does best. From the moment information is captured until it reaches its ultimate destination, OpenText solutions are fundamentally integrated to the parts of your business that matter, delivering the right information to the right people at the right time.

Integrate your business and supply chain
Connect, manage and secure the data behind your firewall, across cloud applications and from external data sources, in any format or protocol.

Collaborate securely
Make it painless for people to access the information they need by connecting content with lead applications to bridge content silos, expedite information flows and expand governance.

Put IoT to work
Create new business models and drive efficiencies with a flexible, secure IoT platform. Predict trouble in process or customer journeys, and resolve issues before they ever arise.

Unlock your data's value
Maximize the value of your information by enriching it with data from other sources across your organization and then automating the way it's exchanged and protected.

Simplify governance and compliance

OpenText solutions help organizations mitigate regulatory and reputational risk without impacting employee productivity. Embed compliance into business processes and meet governance needs related to data privacy and protection, investigations, regulatory response and third-party risk.

"*OpenText enhanced our regulatory systems with **process automation, greater control, better reporting and quick, easy access to documentation**, helping us achieve regulatory compliance.*"

– **Syngene International Limited**

Syngene

Govern defensibly at scale
Intelligently automate procedures, such as encryption, redaction, archiving, legal hold and disposition, to minimize human error and provide timely, consistent adherence to legal obligations and regulatory requirements at scale.

Control compliance risk
Implement best practices, classifications, controls and reporting learned from successfully architecting and managing the world's largest and most complex environments, proven to avoid expensive legal fees, fines and sanctions.

Protect sensitive data
Ensure compliance with data privacy regulations by leveraging intelligent automation to identify, classify, analyze and protect sensitive data and high-risk content.

Defend against threats
Keep intellectual property and private data secure with remote threat detection, endpoint protection, remediation and system restore capabilities. Forensically collect and investigate data for lawful and regulatory requirements.

Accelerate your business in the cloud

Public, private, on-premises and hybrid. In the cloud, ideas can be made into new products and business models faster than ever. OpenText gives customers the choice of how and where they run our software to ease and accelerate digital transformation for even the most demanding industry standards.

"*Implementing OpenText Cloud has **increased our efficiency** and helped **drive down costs**.*"

– CIO
Solenis

Cloud choice and flexibility

Cloud-native software

OpenText Cloud Editions (CE) empower customers with the choice to run anywhere with improved security, smarter integration, increased connectivity and simplified application management.

Deploy and update automatically	Certified cloud-native	
docker	opentext Cloud Platform	Google Cloud Platform
kubernetes	Anthos	aws Microsoft Azure

Purpose-built SaaS apps and services

Quickly and easily deliver the new capabilities and use-cases users require, while maintaining control over information governance and compliance, with highly-integrated SaaS applications and services.
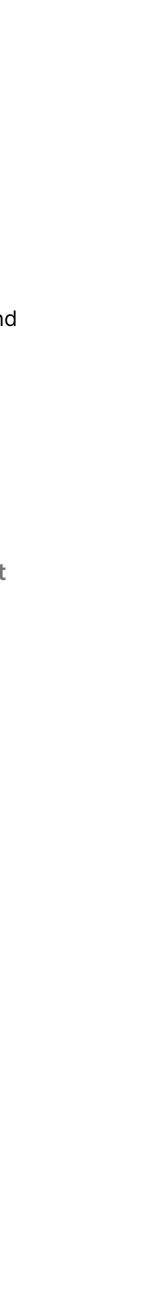
Developer platform and services

Go to market faster and smarter with developer cloud API services and the tools to create, customize and integrate applications at a lower cost.

Managed Services

Get the right technology, people and processes so you can focus on your core business—not managing infrastructure and data governance, or upgrading and integrating software.

Transform with confidence

OpenText has the scale and expertise to help you tackle the most complex digital transformation programs with confidence.

Together, with our partners, we are empowering organizations to intelligently scale operations for a digital future.

"*OpenText Professional Services **support has been invaluable** in helping us achieve our goals of control and flexibility and we're now extremely well placed to **maximize the benefits provided by the solution**.*"

– Sysmex Europe

Trusted by the world's most trusted
90% of Fortune 1000 companies are OpenText customers

Complete Professional Services
6,000 trained and certified Information Management professionals

A vast Partner network
1,250+ software and hardware partners

A global presence
120,000 customers in 110+ countries

> *"With OpenText, **our team works much more effectively** because we have the program, services, and strategy along with the technology."*
>
> **– Pacific Life**

Partner for success

OpenText Global Partner Program
Get access to hundreds of partners with the OpenText solution expertise you need to execute any project.

Strategic Partners
OpenText partners closely with the most prominent organizations in enterprise software, hardware and public cloud to enhance the value of customer investments.

Global System Integrators
Extend the value of standalone solutions with certified professionals who deliver high-quality digital transformational services using OpenText technologies.

Choose responsible technology

Creating technology that positively impacts the planet is in our DNA.
We're helping organizations transform the world to protect people,
the environment and our society for years to come.

Ethical supply chains

Know that the companies you do business with meet your principles, ethics and governance structure. OpenText provides a globally recognized identification and third-party sustainability index to millions of suppliers to qualify and identify every partner possible.

> "Agility **speeds shipment updates and payments, increases customer satisfaction, and enhances sustainability** with integrated information management supported by OpenText."

– IT Director
Agility

Cyber Resiliency

From global financial firms to veterinary clinics, every hour of every day, OpenText saves another company from ransomware. Our solutions detect and remediate threats in realtime and protect from data loss to secure business continuity and reputations.

> "The OpenText threat hunting service was **extremely effective**. It helped us develop a plan to **prevent, detect, and remediate any future threats**."

– IT Director
Webcor

OpenText Corporate Citizenship

The nature of our business gives us tremendous opportunity to create long-term value for our customers, employees and society as a whole. We take our responsibility to act ethically and with integrity in every situation very seriously and are proud to support, uphold and enable an ethical value chain.

> "The project with OpenText has **resuscitated the image of the department**, helping to **build a more caring society**."

– Director
Department of Social Development, Republic of South Africa

opentext™

OpenText, The Information Company, powers business transformation through market leading Information Management solutions: a TSX-60 company with an extensive partner network, a large customer install base and a strong track record among the analyst community.

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